County of JeffersonOffice of the County Administrator

Historic Courthouse 195 Arsenal Street, 2nd Floor Watertown, NY 13601-2567 Phone: (315) 785-3075 Fax: (315) 785-5070



July 22, 2021

TO:

Members of Health & Human Services

FROM:

Robert F. Hagemann, III, County Administrator

SUBJECT:

Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on *Tuesday*, *July 27*, *2021 at 6:00 p.m.* in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Resolutions:

- Authorizing Agreements for Provision of Personal Chores Services and Home Modification Program with Community Action Planning Council and Amending the 2021 County Budget in Relation Thereto
- 2. Appointing Member to the Jefferson County Office for Aging Advisory Council
- 3. Appointing Members to the Jefferson County Long Term Care Advisory Council
- 4. Authorizing Agreements in Connection with Lead Poisoning Prevention Program Grant
- 5. Accepting Funding and Authorizing an Agreement in Connection With Public Health Emergency Preparedness Program
- 6. Amending 2021 County Budget Relative to Additional Revenue From NYS Office of Children and Family Services for Enhanced Adult Protective Services

Informational Items:

Monthly Departmental Reports:
 Office for Aging
 Community Services
 Public Health

Social Services Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc:

Office for Aging

Community Services

Public Health Social Services Veterans Service Agency

County Attorney County Treasurer

Authorizing Agreements for Provision of Personal Chores Services and Home Modification Program with Community Action Planning Council and Amending the 2021 County Budget in Relation Thereto

By Legislator:

Whereas, The Jefferson County Office for the Aging and this Board of Legislators desires to contract for the provision of certain programs and services for the elderly, and
Whereas, The current program for personal chores services and home modification based on need, requires the elderly individual to have the work completed and paid for prior to receiving reimbursement capped at \$500, and
Whereas, A full-service program is needed to provide the resources for the individuals who cannot manage this on their own, and
Whereas, Expanding this program to serve more elderly will meet a growing need in the community, and
Whereas, Funding to support these services and program are available for transfer within the Office for the Aging Budget.
Now, Therefore, Be It Resolved, That pursuant to Section 95-a of the General Municipal Law Jefferson County enter into a contract with the Community Action Planning Council for the funding of \$50 per hour to the Handy Man/Chore program for the period of August 1, 2021 to December 31, 2022 and be it further
Resolved, That the Chairman of the Board of Legislators be and is hereby authorized to execute said contract on behalf of the County subject to the approval of the County Attorney as to form and content, and be it further
Resolved, That the 2021 County Budget is amended as follows:
Increase:
01677200 04715 Alterations to Home Care Equipment \$30,000
Decrease:
01677200 04716 Contracted Meal Preparation & Delivery \$30,000
Seconded by Legislator:

	<u>Member</u>			Term Expi	res			
	Anna Iuppa Turnbı	ull		12/31/202	3			
Second	ed by Legislator:	· · · ·	· · · · · · · · · · · · · · · · · · ·			•		
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of New Yo	rk) .							

Clerk of the Board of Legislators

		o Resolution No. 308 of 2006, this Board of Legislat	ors authorized an
	agreement with the N	New York State Office for the Aging for funding to ervices, as required by law, and	establish a Point of Entry
	Council (the "Counc	ment required Jefferson County to create a Long Ter il"), which will study and monitor the long term care dations for changes as necessary, and	m Care Advisory e system in the County
	Whereas, Said Councithe Aging is recomm	cil may have between 15 and 20 members and the D ending the appointment of three new members.	irector of the Office for
	Now, Therefore, Be l Advisory Council for	It Resolved, That the following are appointed to the three (3) year terms to expire as follows:	Long Term Care
	<u>Name</u>	Affiliation	Term to Expire
	New Appointments		
	Jessica Jones	North Country Family Health Center	12/31/2023
	Gail Parsons Karisa Payor	Retired clergy Maximizing Independent Living Choices	12/31/2023 12/31/2023
	, in the same of t	waximzing independent Living endices	12/31/2023
	Seconded by Legislat	tor:	
			-
State	of Now York		
	of New York)) ss.: ty of Jefferson)		
		I, the undersigned, Clerk of the Board of Legislators of the Courthat I have compared the foregoing copy of Resolution No. Jefferson with the original thereof on file in my office and duly Board on the day of, 20 an such Resolution and the whole thereof.	nty of Jefferson, New York, do hereby certif of the Board of Legislators of said County of adopted by said Board at a meeting of said d that the same is a true and correct copy of
		In testimony whereof, I have hereunto set my hand and affixed	d the seal of said County this day o
		, 20	

Clerk of the Board of Legislators

			Cler	k of the Board of Legislators	
		ereof, I have hereunto s_, 20	et my hand and affixed th	e seal of said County this	day of
	that I have compare	ed the foregoing copy o original thereof on file day of	f Resolution No of t in my office and duly add	of Jefferson, New York, do he he Board of Legislators of said opted by said Board at a mee nat the same is a true and corn	d County of ting of said
f New York)) ss.: of Jefferson)					
,					
Seconded by Legisla	ator:		<u>. </u>		
Resolved, That the Cagreement on behalf form and content.	Chairman of the Boar f of Jefferson County	rd of Legislators, subject to the a	is hereby authorize pproval of the Cou	ed to execute such nty Attorney as to	
September 30, 2021	, may be accepted if	NYSDOH fundi	ng is maintained, a	nd be it further	
	he NYSDOH to accer renewal agreement es		_	•	
Now, Therefore, Be	It Resolved, That Je	fferson County l	nereby accepts said	grant and authorizes	
Whereas, This fund	ing is included in the	2021 County B	udget.		
Whereas, Due to the year in the amount of	e COVID-19 pandem of \$43,427, and	ic, NYSDOH is	extending the LPP	P grant for a sixth	
Department of Heal Prevention Program	ttion 158 of 2016, The theorem (NYSDOH) funder (LPPP) through the cough September 30,	ed five-year gran Jefferson Count	t for continuation of	of a Lead Poisoning	,
By Legislator:					
Authorizing A	greements in Connec	tion with Lead I	oisoning Prevention	on Program Grant	

Accepting Funding and Authorizing an Agreement in Connection With Public Health Emergency Preparedness Program

By Legisla			<u> </u>				
term renev New York	val from the Ce State Departme	ounty Public Heanters for Disease ent of Health (NY s Public Health e	Control (CDC) (SDOH) for the	and Health Reperiod 07/1/2	esearch, Inc.	(HRI) of the	
		l be used to impr veloped by the CI			oublic health	threats	
use of exis	sting personal se	Ith Emergency Prervices authorized be 100% funded	d in the 2021 bu	and other im dget, purchase	provements on and paymen	will require at of certain	
covering tl		solved, That Jeffe y 1, 2021, throug further					
documents	s necessary to a	nan of the Board ccept such funding approval by the	g and to execute	a renewal ag	reement with		
Seconded	by Legislator:						
	•						
						•	
New York)) ss.:)						
		that I have compared	Clerk of the Board of Le the foregoing copy of R ginal thereof on file in day of he whole thereof.	esolution No	_ of the Board of l ly adopted by said	Legislators of said (County of ng of said
		In testimony where	of, I have hereunto set	my hand and affix	ed the seal of said	County this	day of
			,		Clerk of the Boar	d of Legislators	

Amending 2021 County Budget Relative to Additional Revenue From NYS Office of Children and Family Services for Enhanced Adult Protective Services

By Legislator:

	County through the	Office of Children and Family Services has Grants to Enhance Adult Protective Service the Administration for Community Living i	es (APS) to Respond to COVID-	~
		nced APS funding will be used to improve, stigate allegations of abuse, neglect, and ex ID-19, and		
	and sanitation servi	will be used to assist APS clients with house ces/supplies and transportation assistance, a h materials and for portable technology to in	nd will additionally be used for	
	Now, Therefore, Be	e It Resolved, That the 2021 County Budget	is hereby amended as follows:	
	Increase:			
	Revenue 01601000 94610	Federal Aid Social Services Admin	\$22,326	
	Expenditure			
	01601000 04111	Trackable Durable Items	\$ 3,825	
	01601000 04117	Printing	200	
	01601000 04118	Computer Hardware	1,375	•
1	01601000 04415	Advertising	1,600	•
	01601000 04624	Client Incidental	15,326	
	Seconded by Legisl	ator:		
			•	
	of New York)) ss.: y of Jefferson)			
	y or ourself our y			
		that I have compared the foregoing copy of Resolut	ors of the County of Jefferson, New York, do hereby cerion No of the Board of Legislators of said Counffice and duly adopted by said Board at a meeting of, 20 and that the same is a true and correct cop	ty of said
		In testimony whereof, I have hereunto set my ha	and and affixed the seal of said County this da	iy of
			Clerk of the Board of Legislators	

Office for the Aging 2021	l l										*	*	
Units of Service and Client Statistics	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Totals
Meals Home Delivered & Congregate (4716)		100		p-		0420	V 42.5		Sept		1.0.	1 200	10000
Clients (at 25th of the month)	407	408	410	427	393	416	0	0	0	0	0	0	
Home Delivered Meals (MLTC & congregate)	10,499	9,628	11,090	10,141	9,515	9,998	0	0	0	0	0	0	60,87
Congregate Meals (approx 75 clients at 7 sites)	0	0	0	0	0	0	0	0	0	0	0	0	
Shelf Stable Distributed	35	0	0	0	0	0	0	0	0	0	0	0	3
Emergency Frozen / Adjustment	70	60	75	105	30	. 0	0	0	0	0	0	0	34
Total Delivered Meals	10,604	9,688	11,165	10,246	9,545	9,998	0	- 0	0	0	.0 `	0	61,24
Transportation (4710)													
Total Transportation Rides	860	842	1,083	866	972	1,062	0	0	0	0	0	0	5,68
Caregiving- Housekeeping & Personal Care (4422)											<u> </u>		
Total Caregiving Clients	63	65	64	66	69	59.	0	0	0	0	0	0	
Total Caregiving Hours	873.50	841.00	1,029.00	1,015.00	907.25	844.00	0.00	0.00	0.00	0.00	0.00	0.00	5,51
Respite for Caregivers (4605)								_	_				
Total Respite Clients	1 1 1 2 2	1	4	4	4	3	0	0	0.	0	0	0	
Total Respite Hours	14.00	16.00	41.75	61.00	48.00	45.75	0.00	0.00	0,00	0.00	0.00	0.00	22
PERS Lifenet Units (4715)	1		·										†
# of Clients with PERS Units	71	74	74	77	82	84	0	0	0	0	0	0	
Legal Services (4411)					<u> </u>								+
# of Clients Served	0	0	3	3	3	0	0	0	0	0	0	0	
Hours of Service	0.00	0.00	3.50	2.50	2:00	0.00	0.00	0.00	0.00	0.00	0.00	0,00	
Disease Prevention & Health Promotion (4416/4414)							1					 	+
Tai-Chi for Arthritis Clients (now via Zoom)	0	4	5	5	8	0	0	0	0	0	0	0	
Nascentia MLTC (Reimbursement for MLTC meals) (91972)													
# of clients	20	21	21	18	18	16	0	· 0	0	. 0	0	0	
# of meals	494	514	507	428	367	364	0	. 0	0	0		0	2,67
NY Connects Information & Referrals													
Information & Assistance for the month	29	62	62	108	62	65	0	0	0	0	0	0	38
Service Tickets for the month (quick call or referral)	690	630	522	466	703	888	0	0	0	0	0	0	3,89
Health Insurance Information & Counseling													+
# of Clients Served	64	49	66	56	47	62	0 -	0	0	0	0	0	34
Counseling Sessions	81	64	80	65	63	65	0	0	0	0	0	0	418
Case Management Clients	+	-											+
Pers Units only - no cm required	36	36	35	36	-37	37	0	0	0	0	0	0	T
Alz Respite - no cm required	14	16	42	61	74	46	0	0	0	0	. 0	0	
CM clients requiring bimonthly call/annual assmt	49	73	85	76	76	93	0	0	0	. 0	0	0	
CM clients requiring semiannual assmt	49	73	85	76	76	93	0	0	0	0	0	0	
CM Home Delivered meals requiring semiannual assmt	434	415	425	427	420	416	0	0	0	0	. 0	0	
Total Case Managed Clients	582	613	672	676	683	685	0	0	0	0	0	0	1
Home Care & PERS Waiting List Clients	22	22	25	31	37	27	0	0	0	0	0	0	1

7/14/2021

2021 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

PROGRAM	<u>JAN</u>	<u>FEB</u>	MAR	<u>APR</u>	MAY	JUNE	JULY	<u>AUG</u>	<u>SEPT</u>	<u>oct</u>	NOV	DEC	TOTALS Y-T-D	TOTAL BUDGET	BALANCE <u>AVAILABLE</u>	% USED
EARLY INTERV.								,								
	r.o.	ff0 407	#40.070	045.750	#20.40C	PO4 CF0	#O	40	ft O	# 0	r.o.		602.072	£400.000	************************************	40.000/
EXPENSES	\$ 0 _	\$9,485	\$13,279	\$15,750	\$20,106	\$24,653	\$0	. \$0	\$0	\$0	\$0	\$0	\$83,273	\$420,000	\$336,727	19.83%
REVENUES	\$0	\$84	\$938	\$1,274	\$1,050	\$1,316	\$0	\$0	\$0	\$0	\$0	\$0	\$4,662	\$216,102	\$211,440	2.16%
PRESCHOOL							•	•								
EXPENSES	\$0	\$7,378	\$372,560	\$736,224	\$67,893	\$451,041	\$0	\$0	\$0	\$0	\$0	\$0	\$1,635,096	\$4,520,000	\$2,884,904	36.17%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,569,400	\$2,569,400	0.00%
								•				*,		•		
OPWDD							•									
EXPENSES(ADMIN)	\$0	\$0	\$0	\$0	\$0	. \$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$9,858	\$9,858	0.00%
REVENUES	\$0	\$ 0	\$459	\$1,380	\$0	\$0	\$0	\$0	\$0	· \$0	\$0	\$0	\$1,839	\$6,933	\$5,094	26.53%
											·		1.			
OASAS																
EXPENSES	\$119,907	\$89,286	\$70,786	\$335,834	\$81,308	\$469,204	\$0	\$0	\$0	\$0	\$0	\$0	\$1,166,325	\$3,308,294	\$2,141,969	35.25%
REVENUES	\$677,438	\$0	\$897,158	\$0	\$0	\$805,013	\$0	\$0	\$0	\$0	\$0	\$0	\$2,379,609	\$3,120,598	\$740,989	76.25%
ОМН					4.											
EXPENSES	\$49,792	\$78,033	\$347,115	\$227,889	\$304,769	\$264,119	\$0	\$0	\$0	\$0	\$0	\$0	\$1,271,717	\$3,458,829	\$2,187,112	36.77%
REVENUES	\$690,160	\$0	\$1,158,542	\$12,361	\$0	\$854,617	\$0	\$0 .	\$0	\$0	\$0	\$0	\$2,715,680	\$3,271,699	\$556,019	83.01%
TOTAL EXPENSES	\$169,699	\$184,182	\$803,740	\$1,315,697	\$474,076	\$1,209,017	\$0	\$0	\$0	. \$0	\$0	\$0	\$4,156,411	\$11,716,981	\$7,560,570	35.47%
TOTAL REVENUES		\$84	\$2,057,097	\$15,015	\$1,050	\$1,660,946	\$0	\$0	\$0	. \$0	\$0	\$0	\$5,101,790	\$9,184,732	\$4,082,942	55.55%

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

Jefferson County Public Health Service Home Health Care Statistical Performance* For the Six Months Ended June 30, 2021

			MTD	YTD	2021	Amount of	Percent
2018	2019	2020	Actual	Actual	Annualized	Change	Change
1,972	1,778	1,439	154	826	1,652	213	14.80%
1	3	2	. 0	0	0	-2	-100.00%
0	. 0	0	0	0	0	0	0.00%
4,785	5,581	89,148	11,130	108,288	216,576	127,428	142.94%
						1	9.09%
	•				•		142.92%
6,763	7,371	90,600					140.88%
					2021	Amount of	Percent
					Annualized	Change	Change
							-4.27%
				_		_	0.00%
				-	-	-	0.00%
							0.00% - 5.04%
207	100	133		-			
2010	3010	2020					Percent
						•	Change
							-2.49% 9.08%
	•	•					0.00%
	_	_	54			-19	-3.21%
805	686	858	74	417	834	-24	-2.80%
131	152	214	12	62	124	-90	-42.06%
5,035	4,400	2,095	130	835	1,670	-425	-20.29%
42	0	0	0	0	. 0	. 0	0.00%
23,138	20,148	16,261	1,307	7,947	15,894	-367	-2.26%
	47	3	0	0	· 0	-3	-100.00%
							0.00%
	_		_		-		0.00%
						-	0.00%
							0.00% 0.00%
_	_			_	_		-100.00%
	_	_	_	_	-		0.00%
	-	4			Õ	-4	-100.00%
		•	_	_		-	
12,876	9,794	8,168	627	3,981	7,962	-206	-2.52%
3,579	4,450	4,338	410	2,366	4,732	394	9.08%
0	. 0	0	0	0	. 0	0	0.00%
696	713	591	54	286	572	-19	-3.21%
805	686	858	74	417	834	-24	-2.80%
				62			-42.06%
-	-	•			.,		-20.32%
							0.00%
23,105	20,195	16,265					-2.28%
							Percent
2018	2019	2020	Actual	Actual	Annualized	Change	Change
			132	853			-20.13%
					0		0.00%
בחב ב	2,857	2,136	132	853	1,706	-430	-20.13%
3,202	•						
3,202	•						
3,319	2,446	80	0	0	0	-80	-100.00%
3,319 640	2,446 520	44	0	0	0	-44	-100.00%
3,319 640 0	2,446 520 0	44 0	0 0	0 0	0 0	-44 0	-100.00% 0.00%
3,319 640 0	2,446 520 0 0	44 0 0	0 0 0	0 0 0	0 0 0	-44 0 0	-100.00% 0.00% 0.00%
3,319 640 0	2,446 520 0	44 0	0 0	0 0	0 0 0	-44 0	-100.00% 0.00%
3,319 640 0	2,446 520 0 0	44 0 0	0 0 0	0 0 0	0 0 0 0	-44 0 0	-100.00% 0.00% 0.00% -100.00%
3,319 640 0 0 3,959	2,446 520 0 0 2,966	44 0 0 124	0 0 0	0 0 0	0 0 0 0	-44 0 0 -124	-100.00% 0.00% 0.00% -100.00%
3,319 640 0 0 3,959	2,446 520 0 0 2,966	44 0 0 124	0 0 0 0	0 0 0	0 0 0 0	-44 0 0 -124	-100.00% 0.00% 0.00% -100.00% 0.00%
3,319 640 0 0 3,959 33 0	2,446 520 0 0 2,966	44 0 0 124 0 0	0 0 0 0	0 0 0 0	0 0 0 0	-44 0 0 -124 0 0	-100.00% 0.00% 0.00% -100.00% 0.00% 0.00%
3,319 640 0 0 3,959 33 0 33	2,446 520 0 0 2,966	44 0 0 124 0 0	0 0 0 0	0 0 0 0	0 0 0 0	-44 0 0 -124 0 0	-100.00% 0.00% 0.00% -100.00% 0.00% 0.00%
3,319 640 0 0 3,959 33 0 33	2,446 520 0 0 2,966	44 0 0 124 0 0	0 0 0 0	0 0 0 0	0 0 0 0 0	-44 0 0 -124 0 0	-100.00% 0.00% 0.00% -100.00% 0.00% 0.00% -100.00%
3,319 640 0 0 3,959 33 0 33 3,992	2,446 520 0 0 2,966 0 0 0 2,966	44 0 0 124 0 0 0 124	0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0 0 0	-44 0 0 -124 0 0 0 -124	-100.00% 0.00% 0.00%
	1,972 1 0 4,785 5,4,791 6,763 2018 2020 1 207 2018 12,850 3,579 0 696 805 131 5,035 42 23,138 26 0 0 0 0 1 0 27 12,876 3,579 0 696	1,972 1,778 1 3 0 0 4,785 5,581 5,593 6,763 7,371 2018 2019 206 164 1 2 0 0 0 1 2 207 166 2018 2019 12,850 9,747 3,579 4,450 0 0 0 696 713 805 686 131 152 5,035 4,400 42 0 23,138 20,148 26 47 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,972 1,778 1,439 1 3 2 0 0 0 0 4,785 5,581 89,148 5 9 11 4,791 5,593 89,161 6,763 7,371 90,600 2018 2019 2020 206 164 138 1 2 1 0 0 0 0 1 2 1 207 166 139 2018 2019 2020 12,850 9,747 8,165 3,579 4,450 4,338 0 0 0 0 696 713 591 805 686 858 131 152 214 5,035 4,400 2,095 42 0 0 23,138 20,148 16,261 26 47 3 0	2018 2019 2020 Actual 1,972 1,778 1,439 154 1 3 2 0 4,785 5,581 89,148 11,130 5 9 11 0 4,791 5,593 89,161 11,130 6,763 7,371 90,600 11,284 MTD 2018 2019 2020 Actual 206 164 138 123 1 2 1 1 0 0 0 0 1 2 1 1 2017 166 139 124 2018 2019 2020 Actual 12,850 9,747 8,165 627 3,579 4,450 4,338 410 0 0 0 0 696 713 591 54 805 686 858 74	2018 2019 2020 Actual Actual 1,972 1,778 1,439 154 826 1 3 2 0 0 0 0 0 0 0 4,785 5,581 89,148 11,130 108,288 5 9 11 0 6 4,791 5,593 89,161 11,130 108,294 6,763 7,371 90,600 11,284 109,120 MTD YTD 2018 2019 2020 Actual Actual 1 2 1 1 1 1 207 166 139 124 132 12 1 1 1 1 1 207 166 139 124 132 2018 2019 2020 Actual Actual 12,850 9,747 8,165 627 3,981 3,579		2018 2019 2020

*Beginning with the 2018 Final Report, the Long Term Home Health Care Program which stopped in 2016, is removed. Patients with long-term needs are currently served through Managed Long Term Care (MLTC) programs that contract with the CHHA for care delivery.

Jefferson County Department of Social Services

2021

BALANCE	1,718,669	1,260,559	5,000	11,357,705	2,798,097	4,873,262	100,000	3,378,294	(7,131)	71,524
							State			Emergency
	_	* Recipient	Medical		Family	Child	Training	Safety Net		Aid to
	Daycare	Services	Assistance	MMIS	Assistance	Care	Schools	Assistance	Heap	Adults
	6055.46	6070.4604	6101.4	6100.4	6109.4	6119.4	6129.4	6140.4	6141.4	6142.4
BUDGET	2,305,047	1,768,425	5,000	18,800,516	4,213,802	8,700,000	100,000	5,442,702	55,000	100,000
LOCAL	_,,.	1,1 00,1=0	2,222	10,000,010	.,_ : 0,000_	2,1 2 2,2 2 2	100,000	-,·- <u>-,</u> · -	20,000	100,000
SHARE %	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
AVG BUD	192,087	147,369	417	1,566,710	351,150	725,000	8,333	453,559	4,583	8,333
	·	·		, i	,	·	·	·	·	·
JAN	0	937	0	1,169,470	188,702	851	0	290,327	622	3,100
FEB	93,022	61,001	0	1,076,492	202,421	817,240	0	344,363	873	2,458
MAR	99,070	127,423	0	1,345,615	278,211	709,691	0	400,710	1,029	9,656
APR	134,749	91,957	0	1,076,492	331,907	933,234	0	384,008	59,108	6,858
MAY	152,956	131,396	0	1,076,492	234,385	697,764	0	359,822	355	3,226
JUN	106,581	95,152	0	1,698,250	180,079	667,958	0	285,178	144	3,178
JUL	0	0	0	0	0	0	0	0	0	0
AUG	0	0	0	0	0	0	0	0	0	0
SEP	0	0	0	0	0	0	0	0	0	0
ОСТ	0	0	0	0	0	0	0	0	0	0
NOV	0	0	0	0	0	0	0	0	0	0
DEC	0	0	0	0	0	0	0	0	0	0
TOTAL	586,378	507,866	0	7,442,811	1,415,705	3,826,738	0	2,064,408	62,131	28,476
										_
PROJ EXP:										
Forecast for										
Remainder										
of YEAR	1,738,900	1,392,080	2,502	16,843,071	3,522,605	8,176,738	49,998	4,785,762	89,629	78,474
PROJECTED BALANCE	566,147	376,345	2,498	1,957,445	691,197	523,262	50,002	656,940	(34,629)	21,526

VETERANS SERVICE AGENCY

JUNE 2021 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	39	515	554	1237	35	14
February	26	589	615	1278	43	26
March	63	742	805	1561	53	14
Sub Total	128	1846	1974	4076	131	54
April	54	676	730	1576	54	12
May	65	729	794	1588	42	15
June	70	663	733	1545	41	18
Sub Total	189	2068	2257	4709	137	45
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

^{*}Contact: Personal visit, phone call, or mail received or sent to/from VSA

Comments: With a hand-over of the Director's job going on and the absence of 1 VSO, it definitely made for a busy month this month. There were 18 Decisions with 32.8K of payments and over 37.9K in back pay going to local Veterans this month. We are continuing to see 1-2 Veterans/Dependents a day, 3 days a week with a fourth day for Pension Management and a fifth day for administrative purposes.

^{*}Service: Amount of assistance provided for each contact